



## Horizon Care SA Anonymous Complaints and Feedback Form

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### Instructions:

1. Complete this form carefully and provide as much detail as possible.
2. Submit the form to our Complaint Manager via email at [info@horizoncaresa.com.au](mailto:info@horizoncaresa.com.au) .

If you require further assistance, please contact us via: **Website:**  
[www.horizoncaresa.com.au](http://www.horizoncaresa.com.au)

3. Do **not** include your name/details in the email submission.

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### Complaint / Feedback Details

- Who is the person or service you are providing feedback about?

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- Does the person know you are making this complaint/providing feedback?

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- What is your complaint or feedback about?

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- When did this happen?

- 
- **Where did this happen?**
- 

- **Who was involved?**
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**Desired Outcome**

- **What would you like Horizon Care SA to do about this issue?**
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**Additional Comments**

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Thank you for providing your feedback. Horizon Care SA values your input to ensure quality services and support. Your complaint or feedback will be handled with confidentiality and professionalism.