



Horizon Care SA

Anonymous Complaints and Feedback Form

Instructions:

1. Complete this form carefully and provide as much detail as possible.
2. Submit the form to our Complaint Manager via email at
info@horizoncaresa.com.au .
If you require further assistance, please contact us via: **Website:**
www.horizoncaresa.com.au
3. Do **not** include your name/details in the email submission.

Complaint / Feedback Details

- Who is the person or service you are providing feedback about?
- Does the person know you are making this complaint/providing feedback?
- What is your complaint or feedback about?
- When did this happen?

- **Where did this happen?**

- **Who was involved?**

Desired Outcome

- **What would you like Horizon Care SA to do about this issue?**

Additional Comments

HORIZON CARE SA
EMPOWERING ABILITIES

Thank you for providing your feedback. Horizon Care SA values your input to ensure quality services and support. Your complaint or feedback will be handled with confidentiality and professionalism.